

Nuance[®] Dragon[®] for Mac[®] Medical

General questions

What editions are offered for Dragon for Mac Medical, v5?

We will continue to offer similar editions of Dragon for Mac Medical in v5 as we did for Dragon Dictate for Mac Medical, v4. This includes:

- Dragon for Mac Medical
- Dragon for Mac Medical Wireless—includes a Bluetooth[®] headset
- Dragon for Mac Medical upgrade for existing v3 and v4 users

What is new in Dragon for Mac Medical, v5?

- Support for OS X[®] El Capitan (10.11), in addition to OS X Yosemite (10.10) and OS X Mavericks (10.9)
- Updated medical vocabularies deliver improved recognition and accuracy for over 90 medical specialties
- Improved accuracy over version 4.x (up to 15% out of the box accuracy improvement), with optimization for the latest speech recognition technology
- Improved support for internal microphones built into all MacBook[®], MacBook Air[®], MacBook Pro[®], and iMac[®] computers for high “out-of-the-

- box” accuracy without training
- Enhanced support for more accents
- Support for Word 2016 with Full Text Control and built-in commands
- Save transcribed files as Microsoft[®] Word documents
- Redesigned interface that’s even easier to use
- Menu walking: select items in any menu by voice

For detailed information, please see the “Dragon for Mac Medical What’s New” document.

Are you going to continue selling Dragon Dictate Medical for Mac, v4?

We are discontinuing Dragon Dictate Medical for Mac, v4 immediately. Dragon for Mac Medical, v5 offers all the same capabilities and more, and we encourage existing v3 or v4 users to upgrade to see the benefits v5 offers.

Are you going to continue supporting Dragon Dictate Medical for Mac, v3 and v4 users?

Yes, we will continue to support these users.

What does Dragon for Mac Medical, v5 cost?

Dragon for Mac Medical, v5 offers the same pricing as before, starting at \$999.

Existing users of Dragon Dictate Medical for Mac, v3 or v4 with a valid installation will receive special upgrade pricing starting at \$499.

Where can I get Dragon for Mac Medical, v5? Is it available today?

Dragon for Mac Medical, v5 is available today as a download on the Nuance online store. Box shipments will start towards late March and will be available through Nuance as well as most local and national computer software dealers.

What languages does Dragon for Mac Medical, v5 support?

Dragon for Mac Medical, v5 is currently available in English.

It supports US English and UK English medical vocabularies.

I don’t have an optical drive on my Mac; how do I install Dragon for Mac Medical, v5?

Dragon for Mac Medical, v5 can be purchased from the Nuance online store as a download. If physical

media is preferred, the box version contains a USB stick for installation.

Is the license for one copy of Dragon for Mac Medical, v5 for one computer? Can more than one clinician use a copy of Dragon for Mac Medical, v5?

No. For newer editions of Dragon desktop products, including Dragon for Mac Medical, v5, the license is per user (not per machine).

A separate license must be purchased for each additional clinician whose voice profile or voice profiles is or are being used by the software. Each clinician must have his/her own license of Dragon.

Each individual licensed user, however, is permitted to create and use multiple voice profiles, and these voice profiles can be stored on one or more computers. For more details please refer to the EULA (End User License Agreement), available upon request or when the product is installed.

Do you offer volume licensing for Dragon for Mac Medical, v5?

At present, we do not have volume licensing options.

How can I find more information about products related to Dragon for Mac Medical, v5?

For information visit: <http://www.nuance.com/for-individuals/by-product/dragon-for-mac>

For general Dragon Products information visit the Nuance website at: <http://www.nuance.com/dragon>

Product features

What OS does Dragon for Mac Medical, v5 support?

OS X El Capitan (10.11), OS X Yosemite (10.10) and OS X Mavericks (10.9).

What if I have OS X Mountain Lion (10.8)?

Users of OS X Mountain Lion (10.8) may upgrade through the Mac App Store.

Can I use my own microphone or built-in microphone with Dragon for Mac Medical, v5?

Dragon for Mac Medical, v5 offers enhanced freedom and flexibility through improved support for internal microphones.

With Dragon for Mac Medical, v5 you can dictate documents and speak commands directly into microphones built into all MacBook, MacBook Air, MacBook Pro, and iMac computers without using a headset. Alternatively, you can use a Nuance-approved headset microphone or a Bluetooth wireless mic.

See support.nuance.com/compatibility for more information.

Does Dragon for Mac Medical, v5 support Apple Pages 5.0?

You can use Dragon for Mac Medical, v5 to dictate into Apple Pages® 5.x. However, certain features such as Full Text Control and commands are not supported. This is due to the fact that Apple Pages 5.x has limited support for AppleScript®.

Which EHR does Dragon for Mac Medical, v5 support?

Dragon for Mac Medical, v5 is integrated with Full Text Control in MacPractice, v5, the leading EHR on the Mac platform, and can generate speech-to-text in any EHR (software or web/cloud-based) after placing the cursor in the desired field.

Does Dragon for Mac Medical, v5 have a “General English” vocabulary?

Dragon for Mac Medical, v5 includes a “General English” vocabulary that can achieve greater accuracy when dictating outside of medical work.

Is Dragon for Mac Medical, v5 HIPAA compliant?

Dragon for Mac Medical, v5 helps healthcare providers maintain the critical requirement of HIPAA patient confidentiality, by encrypting and keeping all information relevant to dictation services encrypted and on the local machine.

What do I need to know about vocabularies?

Dragon for Mac Medical, v5 contains more than 90 medical specialty and subspecialty vocabularies. If a specialty is not listed, users should choose either the general medicine or the specialty vocabulary that is closest to the desired specialty.

What are the differences between Language and Accent and Vocabulary?

“Language” covers the spelling and formatting of postal codes, addresses, telephone numbers, units of measure, etc. specific to the selected country. Choose “Language” based on what geographic area is most appropriate for your dictation, despite whatever accent you may have. You can always customize as needed. The English software comes with a choice of US or UK English.

“Accent” is specific to you and how you talk. If you live in the United States but speak with a British accent, choose US “Language” and British “Accent”. Dragon for

Mac Medical, v5's acoustic models will work best if they know what accent you have before you begin. "Vocabulary" is your medical specialty. By selecting one from more than 90 options to best suit your needs or practice, the most comprehensive vocabulary list for your medical specialty is pre-installed and ready for your dictation.

What if I practice more than one type of medicine and want to use more than one medical vocabulary?

You can create more than one user profile—one for each specialty, based on that specialty vocabulary. When you switch between medical specialties, switch profiles to maximize accuracy so Dragon for Mac Medical, v5 can engage the appropriate vocabulary.

What are the differences between Dragon for Mac Medical, v5 and Dragon for Mac, v5?

Dragon for Mac Medical, v5 is built on the same base platform as Dragon for Mac, v5 and has almost all of the same benefits, features and functionality of Dragon for Mac, v5 except we have removed social media sharing in order to comply with HIPAA guidelines and added explicit support for MacPractice. There is also no Dragon Anywhere integration in Dragon for Mac Medical, v5. Dragon for Mac Medical, v5—unlike Dragon for Mac, v5—includes Dragon Medical Practice Edition's medical vocabularies and acoustic models to achieve greater accuracy and higher quality clinical documentation using medical terminology and vocabularies covering more than 90 medical specialties and subspecialties.

What if I want to use Dragon Anywhere with Dragon for Mac Medical, v5?

Dragon Anywhere can be used as a separate mobile application, however it will not automatically sync custom words and auto-texts with Dragon for Mac Medical, v5. You can manually import and export custom words and auto-texts to and from Dragon Anywhere if desired, however Dragon Anywhere is not intended for use in a medical environment.

About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit www.nuance.com.