

When Business  
**Demands**  
The **Best**  
Performance



SD Office



**SENNHEISER**

The Pursuit of Perfect Sound



## SD OFFICE

SD Office is a single-sided premium wireless DECT headset for quality-conscious business professionals demanding exceptional performance and supreme comfort. Designed for all-day use, the SD Office connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office.

### Sound leadership

Featuring Sennheiser Voice Clarity and a noise-canceling microphone, the SD Office gives users a natural listening experience while maximizing speech intelligibility for both speaker and listener. Advanced wideband audio and DSP (Digital Signal Processing) ensure clear, detailed sound for a better conversational experience in noisy working environments.

### Quality design

With its iconic design, the SD Office stands out for style and performance. From its distinctive base station, with simple setup and intuitive user interface to its lightweight headset with a choice of wearing styles between ear hook or headband, the SD Office is designed to both look good and provide all-day wearing comfort.

### User focus

SD Office is designed to maximize productivity and flexibility in busy offices with

its long distance wireless range up to 590 ft with line of sight and 180 ft in a typical office environment. A DECT protected frequency band eliminates interference with WIFI networks and efficient encryption ensures secure conversations.

One touch switching between desk phone and softphone/PC, easy call management, convenient phone conferencing and hot desking offer maximum flexibility. With 8 hours wideband and 12 hours narrowband for a full workday of talk time, the SD Office features intelligent fast charging, which delivers 50% in just 20 minutes. ActiveGard® provides protection from acoustic shock.

### Features and Benefits:

- UC optimized – for maximum productivity with leading UC platforms
- Sennheiser Voice Clarity – wideband sound for natural listening experiences
- Advanced wideband audio – using CAT-iq technology
- Dual connectivity – one touch on the base station switches between desk phone and softphone/PC
- Noise-canceling microphone – for speech clarity
- Digital Signal Processing for echo canceling and audio equalization
- Iconic design – form and function combine for premium looks and performance

- High comfort – wearing styles with choice of headband and ear hook with leatherette sleeve
- Lightweight headset design for all-day comfort
- Simple product setup with DIP Switches
- Intuitive user interface with answer/end\*, microphone mute and volume +/-
- Full workday of talk time – 8 hours wideband and 12 hours narrowband
- Intelligent fast charging delivers 50% in just 20 minutes
- DECT protected frequency band without interference with WIFI networks
- Efficient encryption for secure conversations
- Long distance wireless range up to 590 ft with line of sight – 180 ft in typical office environment
- Hot desking with fast, secure pairing – simply dock in the base station
- Phone conferences – intuitive and easy setup of up to 4 headsets with same base station
- ActiveGard® technology – hearing protection against acoustic shock
- Two years warranty for peace of mind

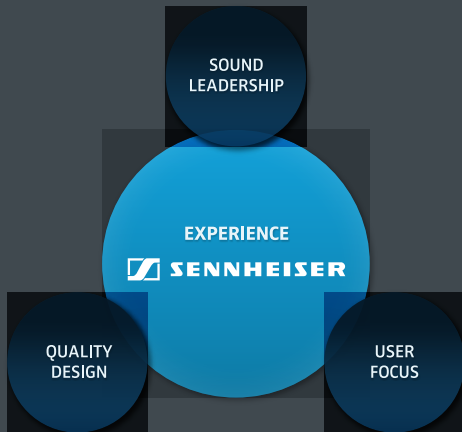
\* Answer/end call requires EHS cable for desk phone and Sennheiser software for certain softphones

# Product Information

<b>Product name</b>	<b>SD Office – US</b>
<b>Order name</b>	SD 10 – US
<b>EAN No.</b>	40 44155 088328
<b>UPC No.</b>	6 15104 247390
<b>Art. No.</b>	506006
<b>Product description</b>	Wireless DECT headset (single-sided) with base station, for desk phone and softphone, convertible (headband or ear hook)
<b>Technical Data</b>	
<b>DECT for US</b>	DECT 6.0 (1.920 to 1.930 MHz)
<b>GAP compatible</b>	Yes (Headset)
<b>Headset</b>	Connects to base station
<b>Base station / Base set</b>	Connects to desk phone and softphone
<b>Headset Auto Link to Base</b>	Yes, can be activated on the base station
<b>Firmware requirement</b>	For newest version please use the Sennheiser Updater. Please refer to <a href="https://sennheiser.com/cco/software">sennheiser.com/cco/software</a>
<b>EHS (Electronic Hook Switch)</b>	Yes (accessory – order EHS adapter separately)
<b>Mechanical Hook Lifter</b>	HSL 10 (accessory – order separately)
<b>Softphone call control software</b>	For PC software enabling call control please check <a href="https://sennheiser.com/cco/software">sennheiser.com/cco/software</a>
<b>UC compatible</b>	Yes. For more information please refer to <a href="https://sennheiser.com/headsetcompatibility">sennheiser.com/headsetcompatibility</a>
<b>Microphone</b>	
<b>Frequency response Wideband Mode</b>	150 Hz – 6.8 KHz
<b>Frequency response Narrowband Mode</b>	300 Hz – 3.5 KHz
<b>Mute Microphone</b>	Yes
<b>Speaker</b>	
<b>Speaker type</b>	Neodymium Magnet Speaker
<b>Frequency response Wideband Mode</b>	150 Hz – 6.8 KHz
<b>Frequency response Narrowband Mode</b>	300 Hz – 3.5 KHz
<b>General Data</b>	
<b>Operational temperature range</b>	+41 °F to +113 °F
<b>Storage temperature range</b>	-4 °F to +158 °F
<b>Weight, ear hook version</b>	0.81 oz
<b>Weight, headband version</b>	1.76 oz
<b>Ear pad size</b>	ø 1.96 in
<b>Battery (Lithium Polymer)</b>	Exchangeable for service (see User manual)
<b>Personalization</b>	Yes with nameplate on headset
<b>Range – line of sight</b>	590 ft
<b>Range – in typical office building</b>	180 ft
<b>Automatic power adjustment</b>	Yes (distance between headset and base)
<b>Talk time in Wideband Mode</b>	Up to 8 hours
<b>Talk time in Narrowband Mode</b>	Up to 12 hours
<b>Stand by time</b>	Up to 100 Hours
<b>Auto – headset OFF when out of range</b>	Yes ➡ after 30 minutes
<b>Charge time 0 – 50%</b>	20 minutes
<b>Charge time 0 – 100%</b>	1 hour
<b>Packaging</b>	
<b>Package dimensions (H x W x D)</b>	6.5 x 6.3 x 6.3 in
<b>Package weight</b>	30 oz
<b>Units in distributor master carton</b>	8
<b>Master carton dimensions (H x W x D)</b>	14 x 15 x 15 in
<b>Master carton weight</b>	294 oz
<b>Safety</b>	
<b>Automatic Acoustic Shock Protection</b>	YES ➡ ActiveGard®
<b>EU/AUS Limiter</b>	YES ➡ Activation by dip switch
<b>Delivery content</b>	
<ul style="list-style-type: none"><li>■ Headset (with name plate for ear hook and distance holder)</li><li>■ Base Station</li><li>■ USB cable</li><li>■ Power supply</li><li>■ Audio phone cable</li><li>■ Headband (detachable)</li><li>■ 1 ear hook with leatherette sleeve (mounted on headset)</li><li>■ 2 additional ear hooks: small and large sized</li><li>■ Name plate holder for headband and name plate instruction</li><li>■ Printed Quick Guide</li><li>■ CD with Setup Guide, User Guide, Quick Guide and name plate template</li><li>■ Printed Safety Guide</li></ul>	

## Product Information

Accessories				
	Order name	Art. No	EAN No.	UPC No.
EHS Alcatel-Lucent adaptor	CEHS-AL 01	504102	40 44155 047400	6 15104 17422 1
EHS Avaya adaptor	CEHS-AV 03	504536	40 44155 081671	6 15104 23371 3
EHS Avaya adaptor	CEHS-AV 04	504589	40 44155 087987	6 15104 24686 7
EHS Avaya adaptor	CEHS-AV 05	506037	40 44155 090291	6 15104 25053 6
EHS Cisco adaptor	CEHS-CI 01	504103	40 44155 047417	6 15104 17423 8
EHS Cisco adaptor	CEHS-CI 02	504533	40 44155 080230	6 15104 23183 2
EHS Cisco adaptor	CEHS-CI 03	506038	40 44155 090307	6 15104 25054 3
EHS DHSG adaptor	CEHS-DHSG	504105	40 44155 047431	6 15104 17425 2
EHS Polycom adaptor	CEHS-PO 01	504104	40 44155 047424	6 15104 17424 5
EHS Shore Tel adaptor	CEHS-SH 01	504590	40 44155 088038	6 15104 24692 8
EHS Snom adaptor	CEHS-SN 01	504101	40 44155 047394	6 15104 17408 5
EHS Snom adaptor	CEHS-SN 02	504188	40 44155 074574	6 15104 22297 7
Headset Charger	CH 10	504366	40 44155 050998	6 15104 18053 6
Handset Lifter	HSL 10	500712	40 44156 012384	6 15104 11795 2
Fixation kit for Handset Lifter	Fixation kit - HSL10	504032	40 44155 046984	6 15104 17342 2
Interface box for AEI EHS	TCI 01	500275	40 44156 001913	6 15104 10232 3
Mobile phone adaptor	CEHS-MB 01	506033	40 44155 089165	61 5104 24889 2
Multi USB Power Source	MCH 7	504348	40 44155 050820	6 15104 18030 7
Spare Headset Charger - USB	CH 10 USB	504365	40 44155 051001	6 15104 18055 0
Audio cable - RJ45-RJ11	RJ45-RJ11-audio cable	506094	40 44155 096187	61 5104 26002 3
Audio cable - RJ45-2.5mm	RJ45-2.5mm-audio cable	506467	40 44155 098839	61 5104 26371 0
Single components				
	Order name	Art. No	EAN No.	UPC No.
SD Office, Headset	SD 10 HS	506000	40 44155 08826 7	6 15104 24728 4
SD base set	SD BS - US	506021	40 44155 088472	6 15104 24769 7
NOTE: Headset and base station can be purchased separately. This allows a 2nd headset to be added to any SD Series base station or used as a spare. Base including power supply, audio cable and USB cable				
Spare parts				
	Order name	Art. No	EAN No.	UPC No.
Audio cable RJ45 – RJ9	RJ45 - RJ9 - DW	504364	40 44155 050981	6 15104 18052 9
Ear hook fixed (S, M and L size)	EH set DW 10 F	504352	40 44155 050868	6 15104 18035 2
Ear hook with leatherette sleeve	EH 10 B with sleeve	506454	40 44155 098143	6 15104 26278 2
Ear pad	HZP 25 DW 10	504349	40 44155 050837	6 15104 18031 4
Headband	SHS 04 SD10 spare	506060	40 44155 090741	6 15104 25156 4
Name plate set	Name plate set, SD 10	506061	40 44155 090710	6 15104 25150 2
Power supply US	UNI PS US 01	92893	40 12418 928933	6 15104 92893 0
Spare battery	DW BATT 03	504374	40 44155 051087	6 15104 18067 3
USB cable	USB cable - DW	504363	40 44155 050974	6 15104 18051 2



## Experience Sennheiser

Perfection is always relative: Users have different expectations from their headsets and speakerphones depending on their needs. For professional users, that need is to communicate as effectively as possible.

With Sennheiser's range of headsets and speakerphones, the combination of exceptional HD sound, quality design and build – and a focus on real life usability – give the best performance possible in busy offices, call centers and Unified Communications environments.

Please visit us at: [www.sennheiser.com/cco](http://www.sennheiser.com/cco)



Sennheiser is one of the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for both business and entertainment.

Drawing on the electro acoustics expertise of Sennheiser and the leading hearing healthcare specialist William Demant, Sennheiser Communications' wireless and wired headsets and speakerphones for contact centers, offices and Unified Communications professionals are the result of Sennheiser's and William Demant's joint leadership in sound quality, design, wearing comfort and hearing protection.

For further information, please visit:  
[www.sennheiser.com/cco](http://www.sennheiser.com/cco)

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